

Raymond N. Sjaarda, M.D. John T. Thompson, M.D. David E. Barañano, M.D., Ph.D.

www.retinaspec.com

Dear New Patient:

We would like to take this opportunity to welcome you to Retina Specialists, and thank you for choosing our group. We are confident that our expertise in the latest technological advancements will provide you with the best possible options for your retinal health care.

Enclosed, please find a **New Patient Questionnaire** for you to complete in order to make your first visit with us as comfortable and comprehensive as possible. Please complete this form before you arrive for your first scheduled appointment. Please plan for a 2-3 hour appointment as a new patient; this will provide adequate time should special testing be required.

We will ask to view all of your current insurance cards at <u>each</u> of your appointments. Please remember to bring them to <u>every</u> appointment.

We have also enclosed a Financial Policy. Please read it carefully, sign it, and bring it with you to our office on the day of your appointment along with the questionnaire. Some sections may not apply to you depending on the type of insurance coverage you have.

If you have any questions regarding the Questionnaire or the Financial Policy, you may contact either our front desk at (410) 296-9700 or our billing department at (410) 296-9706. Our staff will be happy to discuss your concerns. You can also visit our website at www.retinaspec.com for additional information.

Thank you again for this opportunity to serve you.

Sincerely,

Retina Specialists

Fax: (410) 296-9705



Patient Registration Form

| Last Name | F | First Name | | Middle Initial | |
|---|----------------------|------------|--------------|-------------------------------|---------|
| Street Address | Apt No. | (| City) | State | Zip |
| Home Telephone Number | | Oth | er Telephone | Number (work, cel | l, etc) |
| Date of Birth. | Sex | Martial S | tatus | Spouse's N | ame |
| Email Address | | Social Sec | urity Numbe | er | |
| Ethnicity | | Race | | | |
| Employer | | Patient Oc | cupation | 11 | |
| Referring Physician Name | | Address | | | |
| Insurance Information Please give your Person responsible for charges | r insurance cards to | | | ou return this form. Phone N | umber |
| Street Address | Apt No. | | City | State | Zip |
| Primary insurance Company | | | | | |
| Policy Holder Name. | Policy I | Holder DO | 3 | Policy Nun | nber |
| Secondary Insurance Company | | | | | |
| Policy Holder Name. | Policy I | Holder DOI | 3 | Policy Nurr | ıber |
| For HMO Subscribers – Primar | y Care Physician | | A | Phone Number | |
| Street Address | Apt No. | | City | State | Zip |



New Patient Questionnaire

| MRN: | | |
|------|--|--|
| | | |

| ١ | Name: | | | | | He | ight: | Weight: |
|-----|--------|--------|-----------------------------------|-------------------------|------------|----------------|--------------|------------------------|
| F | Phone | Num | ber: | | | Birtl | n Date: | |
| F | Referr | ing (e | eye) Doctor: | | | Ph | ione: | |
| P | Primar | y Car | re Doctor: | | PCP Phone: | | | |
| | | | | | | | | |
| L | Joctor | 'S Ad | dress: | | | | | |
| R | Reaso | n for | visit: | | | | | When did it start? |
| S | Since | onse | t has the problem: | Improved | Remair | ned the | e same | Continued to get worse |
| | | | Pleas | e Check <u>Every</u> Qu | uestion Ye | s or N | lo – Thank | you! |
| | | | Have yo | u been diagnosed | with any o | f the fo | ollowing pro | oblems? |
| Е | ye H | ealth: | : | | | | | |
| Yes | No | | | | | | Detai | ls |
| | | Blir | ndness | | | | | |
| | | Cat | taract | Which eye(s)? | | | | |
| | | Coi | rneal Disease | | | | | |
| | | Dia | betic Retinopathy | | | | | |
| | | Gla | aucoma | | | | | |
| | | Las | ser Treatment | For what? | | | | |
| | | Ma | cular Degeneration | | | | | |
| | | Ret | tinal Detachment | | | | | |
| - | 1 | eatm | ent or Surgeries, indic | cate which eye: | 3. | | | |
| = | 2 | | | | 4. | | | |
| | | | Systems eriencing any of these | problems? | | | | |
| | Va = | Na. | 1 | | Vac | N _a | | |
| | Yes | No | Eye Pain | | Yes | No | Diabetes | |
| | | | Poor Vision | | | | | d Pressure |

Updated: October 26, 2020

Loss of Vision

Redness

Allergies

Pacemaker

Family History: Yes No Relationship to Patient Diabetes Glaucoma Macular Degeneration General Health: No **Details** Yes Arthritis Asthma Autoimmune Disease What type? Cancer What type? Diabetes I A1c: A1c: Diabetes II Heart Problems (Heart Attack or Disease) High Blood Pressure HIV/ AIDS Kidney Disease Liver Disease (Hepatitis, Jaundice) Neurologic Problems (Numbness, Seizures, Paralysis) Problems with your Blood or Excessive Bleeding When? Stroke What type? Thyroid Disease **General Surgeries:** 4. 2. 6. 3.

□ No

☐ Former smoker

☐ Current smoker

Have you ever had a pneumonia vaccination?

Have you had a flu shot this season?

Smoker Status:

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☐ Never smoker

☐ Yes: When?

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☐ Yes

| | | s and Supplements: Il medications and supplemer | nts you tal | ke, including eye drops. | |
|--------------|---------|---|-------------|--|---------------------------------|
| | | a list, check here and we | | | |
| 1 | | | | 6. | |
| 2. | | | | 7. | |
| 3. | | | | 8. | |
| 4. | | | | 9. | |
| 5. | | | | 10. | |
| | u aller | | □ No | ☐ Yes : List drug and type of | reaction: |
| Advar Yes | No No | irectives | | | |
| 163 | 140 | Do you have a living will or obecome incapacitated due to | | I documents pertaining to life super injury? | oport or quality of care if you |
| Doros | | ulating this form | n | olationahia | Doto |
| Persor | omp | pleting this form | | elationship f not the patient) | Date |

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| Patient Name: | MRN No: | |
|---------------|---------|--|
| | | |

List of Authorized contacts with whom Retina Specialists can discuss your personal health information and/or financial information.

It is not necessary to list your physicians since we are allowed to communicate with them.

| Name/ Phone Number | Re | elationship | РНІ Туре | ; |
|--------------------|--------------------------|-------------|-------------------------------|---------------|
| Name:Phone: | Spouse Child Other | | Health Financial Appointments | |
| Name:Phone: | Spouse Child Other | | Health Financial Appointments | |
| Name:Phone: | Spouse Child Other | | Health Financial Appointments | |
| Name: | Spouse Child Other | | Health Financial Appointments | |
| Name: | Spouse Child Other | | Health Financial Appointments | |
| Patient Signature | | | Date | 18 <u>5</u> W |



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Financial Policy

www.retinaspec.com

Thank you for choosing Retina Specialists as your health care provider. We are committed to providing the best possible service and treatment so that your visit will be a success.

Please understand that payment of your bill enables us to maintain our standard of care. All patients must complete our Medical History Form and our Financial Policy Form before seeing your physician. Our office policy requires that we scan your insurance card(s) at every visit. You are responsible for providing us with your insurance information and keeping it up-to-date. If we experience a claim denial because your information is outdated or incorrect, any balance due becomes your responsibility.

If you would like to directly submit charges to your insurance company, we will provide you with the necessary documentation. Payment for services rendered to you will be due at the time of your visit. There is a \$30.00 fee charged for a check returned for any reason.

We accept cash, check, Visa, MasterCard, Discover, or American Express

Medicare

All of our physicians participate with Medicare and accept assignment. However, this does not mean that they accept Medicare payment in full. Your cop-pay is due and payable at the time of your visit. We will bill your secondary insurance company provided you supply us with that information. If Medicare is your only insurance, or your secondary insurance does not remit payment within 30 days, the balance will become your responsibility. If you have a third insurance provider, you will be responsible for paying any balance due to us and then filing a claim with that insurance company.

Commercial Insurance Companies (for patients without Medicare Insurance)

As a courtesy to you, we will submit claims to no more than two commercial insurance companies provided that we have the company's name and complete mailing address. If payment is not received from your insurance provider(s) within 30 days, as required by Maryland Law, the balance will become your responsibility.

HMO/PPO Insurance

All of our physicians participate with various HMP/PPO insurance companies. If you need clarification as to whether we participate with your HMO/PPO, please call our office. It is your responsibility to obtain all referrals and authorizations for office visits prior to your appointment. If a valid referral or authorization is not available, you will need to sign a waiver making you responsible for the charges or we will reschedule your appointment. We accept cash, check, Visa, MasterCard, Discover, and American Express.

Patients without Insurance Coverage

If coverage by an insurance company is not active for the date if service, you will be required to pay 50% if the charges for that visit at the times services are rendered. The remaining 50% will be billed to you and is payable within 30 days of receipt of the bill.

Medical Assistance of Maryland

All of our physicians participate with Maryland Medicaid. On the day of your visit, we will call to verify that your coverage is active. If coverage is active, we will bill Medicaid for you. If coverage is not active, the guidelines for patients without insurance will apply.

Medical Assistance for states other than Maryland

Because Medicaid coverage and reimbursement are controlled separately by each state, we will not be able to accept Medicaid from states other than Maryland. Please refer to the guidelines above for patients with no insurance coverage.

Payment of Balances Due

In the event that your insurance company sends payment for services directly to you, it is your responsibility to forward the payment along with a copy of the explanation of benefits to our office.

Usual and Customary Rates

Our practice is committed to providing the best treatment for our patients and we charge what is usual and customary for our area. You are responsible for payment regardless of an insurance company's arbitrary determination of what constitutes "usual and customary rates"

Thank you for understanding our Financial Policy. Please let us know if you have questions or concerns.

Acceptance and Authorization to Bill Insurance

I have read, understand, and agree to this Financial Policy. By my signature below, I request that payment of authorized benefits be made on behalf to Thompson & Sjaarda, P.A. dba Retina Specialists for services furnished to me by the provider. I authorize any holder of medical information about me to release to my insurance company or any third-party payer any information needed to determine these benefits or the benefits payable for related services. I also understand and acknowledge that I am personally responsible to pay Retina Specialists in full for services that my health insurer will not cover due to non-payment of health insurance premiums.

| Signature of Patient | Date | |
|---|------|--|
| | | |
| | | |
| Signature of Responsible Party (if patient is unable to sign) | Date | |